

# DOWNLOADABLE FILES IMPORTANT INFORMATION

to assist you in your ordering process for  
your printed products and customising.



**Congratulations on your purchase of the downloadable files and your commitment to spreading the word on this life changing technique!**

**Here's some important information to note.**

These files have been designed to **Vistaprint** specifications. Being a global printing company, we wanted to assist you with a seamless process from downloading the files, to uploading to order your prints.

- A3 poster – universal specifications
- DL flyer – universal specifications
- Pull Up Banners – specifications differ for each country. In your download you will have received three files. The UK, USA and Australian markets. Make sure you upload the correct file for your particular market when ordering with VistaPrint. **Please note these banners are for indoor use only.**

## PRODUCT BUNDLE INFORMATION

If you have selected the **Custom** option with the files, you must email [info@mindheartconnect.com](mailto:info@mindheartconnect.com) your personal website/URL and country you reside. The URL emailed through will then be uploaded onto the templates, so we suggest you double-check your details prior to emailing us. Please allow 5–10 business days for your customised files to be emailed back to you.

## WEBSITE ADDRESSES FOR VISTAPRINT

To ensure you log into the correct market to order your products, please select from the details below. If a Pull Up Banner is part of your purchase, please note additional link.

### VISTAPRINT AUSTRALIA [www.vistaprint.com.au](http://www.vistaprint.com.au)

Pull Up Banners – Economy  
or Premium – 85cm x 206cm

[https://www.vistaprint.com.au/signs-posters/pull-up-banners?xnid=TopNav\\_Retractable+Banners\\_Banners\\_Banners+and+Signs&xnav=TopNav](https://www.vistaprint.com.au/signs-posters/pull-up-banners?xnid=TopNav_Retractable+Banners_Banners_Banners+and+Signs&xnav=TopNav)

### VISTAPRINT USA [www.vistaprint.com](http://www.vistaprint.com)

Retractable Banners –  
Premium – 33” x 86”

[https://www.vistaprint.com/signs-posters/retractable-banners?xnid=TopNav\\_Retractable\\_Banners\\_Signage+and+Trade+Show+Displays&xnav=TopNav](https://www.vistaprint.com/signs-posters/retractable-banners?xnid=TopNav_Retractable_Banners_Signage+and+Trade+Show+Displays&xnav=TopNav)

### VISTAPRINT UK [www.vistaprint.co.uk](http://www.vistaprint.co.uk)

Roller Banners – Economy  
or Premium – 85cm x 200cm

[https://www.vistaprint.co.uk/signs-posters/roller-banners?xnav=Signs+and+Posters%3ACategory+Page\\_Category+Page\\_undefined\\_tile-image\\_0\\_CPU](https://www.vistaprint.co.uk/signs-posters/roller-banners?xnav=Signs+and+Posters%3ACategory+Page_Category+Page_undefined_tile-image_0_CPU)

## TERMS:

All elements (including product photos, artwork and text) are copyrighted and cannot be resold, reproduced, or used without prior written permission from the owner.

## FAQs

**Q:** Where do I find the downloadable files and how do I save them?

**A:** Check your downloads folder and junk mail. Save each file to your desktop or a specific folder.

**Q:** How do I upload files to VistaPrint?

**A:** Log onto the website as listed for your country of residence. Follow the menu selections for the product you are seeking. e.g.: DL flyer. Make your selections as per their menu. When prompted, choose 'Use your complete design – Upload it' from 'My Computer'.

Select the file from your desktop or saved folder to the image pane. Follow their instructions and be sure to check the design contents fall within the 'Safety Line' before proceeding to order.

**Q:** I'm having difficulty uploading files to VistaPrint, what can I do?

**A:** You will need to communicate directly with VistaPrint to rectify this. We are not able to assist you with this process.

**Q:** What if I don't want to print with VistaPrint?

**A:** You are able to save these files and take to your local print shop.